



# **Maryland Association of Election Officials**

**Representing the Local Election Boards of the State of Maryland**

## **MINUTES – Board/LBE Work Session April 1, 2015**

A Work Session of the Maryland Association of Election Officials (MAEO) Board of Directors and the local Board Directors and Deputy Directors was held on April 1, 2015 in the Anne Arundel County Board of Elections office located at 7320 Ritchie Highway in Glen Burnie, Maryland.

### **Board Members Present:**

Gail Hatfield, President (Calvert County)  
Guy Mickley, Vice President (Howard County)  
Ruie Marie Lavoie, Secretary (Baltimore County)  
Allison Murphy, Treasurer (Caroline County)  
Alisha Alexander, Board Member (Prince George's County)  
Katherine Berry, Board Member (Carroll County)  
Katie A. Brown, Board Member (Baltimore County)  
Tracy Dickerson, Board Member (Charles County)  
David Garreis, Board Member (Anne Arundel County)  
Abigail Goldman, Board Member (Baltimore City)

### **Directors, Deputy Directors and Guests Present:**

Wendy Adkins, St. Mary's County  
Daneen Banks, Prince George's County  
Cheemoandia Blake, Kent County  
Gail Carter, Carroll County  
Gwendolyn Dales, Dorchester County  
Steve Fratz, Garrett County  
Desvin Gabbidon, State Board of Elections  
Dale Godfrey, Worcester County  
Anthony Gutierrez, Wicomico County  
Stuart Harvey, Frederick County  
Garrick Hendricks, Calvert County  
Armstead Jones, Sr., Baltimore City  
Christine Jones, Queen Anne's County  
Kim Jones, Dorchester County  
Margaret Jurgensen, Montgomery County  
Kevin Keene, Harford County  
D. Shawn Larson, Baltimore City  
Dale Livingston, Harford County  
Diane Loibel, Allegany County  
Jeffrey Lomite, Howard County  
Walter Maddox, Howard County  
Kay Robucci, Washington County  
Noreen Schultz, Frederick County

**Directors, Deputy Directors and Guests Present, continued:**

Brittani Thomas, Queen Anne's County  
Joe Torre, Anne Arundel County  
William West, Howard County

**CALL TO ORDER**

The session was called to order by President Gail Hatfield at 9:21 am. Quorum was met with nine (9) Board members present and twenty-four (24) local jurisdictions were represented.

**AGENDA**

Ms. Hatfield outlined the specific purpose of the meeting to be to develop a list of concerns and issues regarding the new voting system which will be presented to State Board of Elections (SBE).

All Directors and Deputy Directors were asked to submit a list a specific items of concern prior to the meeting. Comments and additions were received and noted. One complete list was developed and presented during the meeting for review and discussion.

Guy Mickley will finalize the list and Ruie Lavoie will draft a letter to be presented to SBE. The letter will be signed by Gail Hatfield on behalf of the MAEO Board and Membership.

Copies of all documents and other pertinent information will be provided to all Directors and Deputy Directors via email. A follow-up work session will be scheduled if needed.

**NEXT MEETING DATES**

The next Board Meeting will be held on April 23, 2015 at 10:00 am in the Charles County Board of Elections located at 201 East Charles Street in La Plata, Maryland. Ruie Lavoie will provide notice and the agenda for the meeting.

**ADJOURNMENT**

There being no further business, on a motion made by Tracy Dickerson and a second by Abigail Goldman, the Meeting was adjourned at 12:17 pm.

Respectfully submitted,



Ruie Marie Lavoie  
Secretary

Approved this 7<sup>th</sup> day of October 2015

**April 1, 2015**

**NVSR System Notes**  
**MAEO Directors' Meeting**

The following represents a collection of issues and concerns raised by the local boards of elections regarding the NVSR project. Responses are grouped into seven categories as follows:

- 1) Communications
- 2) Project Management
- 3) Financial
- 4) Software
- 5) Equipment
- 6) Processes and Procedures
- 7) Regulations

In addition to the above issues, Attachment A addresses concerns related to Provisional voting during Early Voting.

## **Communications**

**Communication between SBE, the Project Team, and LBEs has been extremely limited.** We are in the dark, or worse, getting conflicting information from different groups.

- **There must be a single repository for project information which must be updated and communicated daily to ALL stakeholders in this project.**
- **The current Monday weekly update is written at the “state project level”.** Because of breakdowns in communication as noted above, the information disseminated is not useful to the local election offices.
- **Each week, the weekly update often seems to contradict what had been written the week before!** Confusion has been the result.
- **LBE’s need effective communication of completed milestones** (i.e. a regularly updated project lifecycle chart), **and what the milestones are.** To this end, the LBE’s need an overall project status conveyed to them on a regular basis. Although there is currently a weekly update, the update does **NOT** provide a current timeline for project tracking.
- **Critical information needed to accomplish their mission is not being disseminated to the workgroups by the project management team.**
- **Critical information is NOT being disseminated in a timely and orderly fashion between the workgroups.** As a result, communication about the project to stakeholders, including directors, has been ineffective, inefficient and inadequate.

- There appears to be a duplication of efforts across the workgroups due to this lack of communication.
- We have heard there are “higher level” Parking Lots and Risk Registers, which are NOT available to LBE’s. *Why?* Planning and implementation of the new voting system project should be a completely transparent process for ALL stakeholders.
- The NVSR website is a wonderful idea and should continue to be utilized, but in a more effective way. Examples include:
  - 1) **RUMOR CONTROL**
  - 2) When decisions are made in the project that impacts the LBE’s, which by the way is ANYTHING AND EVERYTHING, it should be posted to the website.
  - 3) Everyone in the LBE’s should not only have access to input information in both the Parking Lot and the Risk Register, but all should be able to view it as well.

## **Project Management**

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- **While there may be some plans, there does not appear to be a Master Plan.** I know many people do not want to hear this, but a master SmartSheet or Microsoft Project with projected target dates, tasks, dependencies, resource allocation, and tracking should be in place and at least shared with each Director. This project is exactly what SmartSheet and or Microsoft Project was created to manage. Every aspect of the project should be captured, tasked, and tracked.
- **It is time to take a step back, assess the project and make adjustments to bring it home successfully.** Review the workgroups to ensure you have the necessary skillsets tasked to accomplish the goals. You have to ensure that you have the right skillsets on the team, not just the people that you want. *Making adjustments is just as critical as making the plan.* Leaders recognize when they need to adjust.
- **Practical solutions to problems and issues** that SBE staff and contractors are confronted with **will most likely come from the LBEs because they work with the process.** Some bottom up rather than top down resolution.

Following are key questions in this area:

- **What parts of this project are completed and what are the remaining tasks and their status?**

- **Is the project behind schedule?**
  - 1) If so, how far behind is it?
- **Is ES&S currently meeting all requirements of the contract?**
  - 1) If no, what are the deficient areas and what is the impact of each?
  - 2) Is SBE currently holding/ subtracting the 10% retainage fee as per the contract terms?
  - 3) If ES&S does **not** meet deliverables, is there a contingency plan?
- **The roles of the work groups need to be clearly defined and effectively communicated to the LBEs.**
- The workgroups are tasked with certain specific issues to address. Since the **input of the workgroups is limited**, they are not able to help the project get on a schedule to "catch up" if needed and ensure a successful outcome.
- **Some workgroups have met infrequently -- why is this?**
  - 1) Who is the person in charge of the workgroups?
- **Where is the culmination of the workgroups efforts sent and why are their recommendations being questioned?** There is a perception that workgroup participants are only involved to have a "sense of inclusion" and the work they do has no real impact on the project.
- **Directors and Deputy Directors should have decision making input at all points in this project.**
- **WHO ARE THE STAKEHOLDERS?**
- **Who is the contract compliance officer at the SBE?**

## **Financial**

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- **What is the breakdown of the \$2.7 million dollars we are paying for project management? Where is the money going?**
- **What is the cost breakdown for each piece of equipment in the contract?**
- **Is the potential lack of funding in the current budget the reason for continued equipment allocation meetings?**

- **Is the State Board of Public Works likely to approve additional supplemental budget requests presented to them?**
- **Does SBE have a contingency plan defined and in place in the event the additional funds are NOT approved or available when needed? If SBE has a contingency plan, when will it be shared with the LBEs?**
- **What is the State's "best guess" estimate concerning how much additional funding will be required for the project in its' entirety?**
- **Are LBEs going to get the equipment that they "need to succeed" as defined in their locally modified equipment allocation spreadsheets?**
  - 1) **If SBE can't procure equipment because of budgetary constraints, what is the contingency plan? When will the LBEs be able to review the plan?**
  - 2) **MAEO suggests that implementation of this new voting system project should be delayed or introduced as a Pilot program (with a few counties participating) if funding is unavailable to procure the adequate equipment needed by all local boards.**
- **The local boards recently received a memo from Linda Lamone stating that additional funds would be required. What should LBEs be communicating to their county budget staff concerning additional funding requirements for the new voting system?**
  - 1) **It would be best to inform our counties as soon as possible so that funding can be encumbered rather than an "Oh, by the way, we also need to purchase items that cost in the hundreds of thousands" after budgets have been approved.**
- **Voting systems are a mandate to be paid, but if the county doesn't have money, what happens then?**
- **Has MACO been alerted as to the probability of additional funding requests for ALL Maryland jurisdictions?**
  - 1) **If yes, what was their response?**
- **If any legacy equipment is returned (including Ballot on Demand printers), will we get any money back? Do we sell them?**

## Software

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- It is our understanding that the EMS and Electionware software interface used for this new voting system has significant problems that currently make it unusable or difficult to use.
- If we can't get the software to work the way it must, what is the next step? ***This is potentially a deal breaker.***
  - 1) IS SBE looking to engage external resources in order to correct the software problems?
  - 2) If so, who, and what is the status of that engagement?
  - 3) How will this affect the LBE's funding requirements?
  - 4) What is the vendor's response in the RFP regarding this issue?
  - 5) If the State has brought in a Deputy Project Manager to address this problem, who is this person and what tasks have they been assigned?
- When will the interface software be created? Why is this taking so long?
- Electionware training – Who will do the training? Is there a schedule? Will there be software to purchase?
- What are the networking needs for communication between the SBE and our Servers?

***If we cannot convey election results out to a single database for compilation in a timely manner, WE FAILED!***

## Equipment

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**Allocation numbers are not going to work – SBE knows they are not going to work.** Rather than jeopardize an election by inadequate allocation, bite the bullet and determine what equipment is needed from each LBE so we can administer the election in 2016 and not struggle with a hodge-podge process that will be confusing to voters and judges.

Also, these numbers translate into possible additional equipment requirements (power strips, extension cords, etc...) for our polling places.

- **How much equipment are we getting?** Are we getting what we want allocated per polling location or what we are allowed by the State? Who is making this decision and what date will the decision be made?



- **What size flash drive are we receiving with the DS200?**
- **What are the delivery dates to our local offices for each of the following items?**
  - 1) BMDs
  - 2) DS200s
  - 3) DS850s
  - 4) Booths
  - 5) Carts
  - 6) Privacy Sleeves
  - 7) Ballot Bins
  - 8) Extra Flash Drives
  - 9) ExpressPass Printers
  - 10) Any other item(s) that need to be purchased and distributed
  - 11) Ballots/Demo Ballots/Bilingual Demo Ballots
  - 12) Activator Cards for Early Voting
  - 13) Voter Outreach Guidelines

Is all equipment to be delivered to the State first, then the LBEs?

- **Once equipment has been shipped to LBEs, it is our understanding that the modems will be installed at a later date.**
  - 1) Is this correct and, if so, what is that date? There must be a final "cutoff date" for anyone else to touch our voting equipment so that we can proceed with "business as usual" before an election.
  - 2) Can we get at least three or four units RIGHT NOW that have modems?
  - 3) Are we required to modem the results in on election night?
- **Ballot boxes and bins/Carts/Booths/Privacy Sleeves?** – Where are we on these items? The weight, of course, is an issue.
- **The ExpressPass printer has no battery backup or case.**
  - 1) Who is responsible for resolving this issue?
  - 2) What are the additional costs?
  - 3) Is a change in election procedures required to correct this issue?
    - a) If yes, what is the expected impact?
- **An acceptable equipment failure rate of 1% was written into the contract, but when assessing and evaluating equipment from Acceptance testing, training classes and acclimation units at the local boards, the facts show that the failure rate is much higher than this and well above acceptable levels stated in the contract terms.**

- 1) **What is being done to resolve this?** (We heard through the "grapevine" that Rick Dixon of ES&S came back to SBE and said that the failure rate was "actually only 1% and the rest of the problems were "user error". Since Mr. Dixon works for the vendor, he would have a reason to deem the failure rate as 1% or less, as this would meet the contract requirements.
  - 2) **Who determines what the REAL failure rate is...the state or the vendor? *It should be the purchaser (SBE & LBEs), NOT the vendor.***  
We believe the failure rate should be determined as any piece of equipment that is found not to be usable by LBEs in an election, not by the vendor's "interpretation". This must be clearly delineated-- what does a failure really mean?
- **ES&S states in the contract that the 4GB memory stick captures 12,000 images of complex, two-sided ballots during an election. Recent response from ES&S states this number could actually be as low as 1300 images.**
    - 1) Is this a "breach of contract" issue?
    - 2) Who is responsible for validating the numbers and fixing this problem?
    - 3) What is the current status of this fix? If the current information is correct, ***the number of DS200 units needed for each polling place would have to be increased by the number of images that the storage unit can hold. This would essentially double how many DS200s are needed across the State of Maryland.*** Otherwise, there is no question/discussion about leaving the ballots at the polling place, because if you have no ballot images, then the ballots MUST be returned to the LBE offices on election night.
    - 4) What is the maximum capacity, in terms of gigabytes, of the flash drive that can be used in the DS200 scanner?
    - 5) How do we prevent the maximum capacity from being reached and what is the impact if it happens?
    - 6) How long has the technology associated with the DS200 devices to be delivered to the State of Maryland been available?
  - **Will there be extra USB's to replace ones that are lost or damaged during the Election?**
  - **The contract states that the batteries for all equipment will last 2.5 hours. Acclimation equipment batteries in the DS200 have failed to last for this period of time.**
    - 1) What is being done to resolve this problem?
    - 2) Would this issue not being resolved be considered a breach of contract?

- **Are LBE's getting ExpressPass Printers for Election Day?** If so, how many?  
What is the cutoff date for a decision to be made?

***If there is a piece of technology that ensures that a voter gets the right ballot, why are we not using it?***

- 1) Assigning this part of the election responsibility to Election Judges-- to select the correct ballot style on behalf of the voter-- needlessly introduces the opportunity for human error into the process. If this is the case, the cost of the election for the LBEs WILL increase dramatically, because at that point, it is dangerous to keep consolidated polling places due to concerns that voters could continuously receive the wrong ballot on the BMD. Cutting corners in costs "up front" will only lead to higher costs and potential disaster at the back end of the project. ***What is the cost of a lawsuit when a voter receives the wrong ballot?***
  - 2) What is the process if we ***don't*** have Express Pass printers on Election Day?
  - 3) Does the ExpressPass printer have a case? If so, what is the size?
- **What are we using as battery backup for the ExpressPass printer?**
    - 1) If it is UPS units, who pays for them?
  - **Ballot on Demand Printer? – Are these being scrapped?** If not, will there be new software to purchase in order to use these machines with the new system?
  - **Pollbook Batteries – We have heard that these are no longer available so what is the back-up plan?**
  - **DS200's – are these to be stored on the ballot box? On shelves?** We need to know so we can design how our warehouse space will be used for this voting system.
  - **We may need more CF cards** – one for each Adapter/1 for pollbooks. Can we order more if we need them? What is the cost?
  - **Ballot Marking Devices** – "Official mode" and "Voter Mode" could cause a problem for the judges and then in turn for the voters if the judges fail to return to "voter" mode.

## **Processes and Procedures**

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**Existing provisional voting procedures should not change.** *It is our belief that there is absolutely no cost savings to the LBEs by changing this process.* Costs associated with the change at the "back end of the process", which would be absorbed 100% by the local boards and are not currently budgeted, would negate any front end cost savings (Please see Attachment A).

- **How does the new voting system affect wait times?**
  - 1) Have any studies or research been done to address this question? If yes, what are the results?
- **If we are getting what is allocated to us by the State Board, how will we manage long lines at the BMDs?**
- **How will we handle a disabled person coming in to vote when the BMD has a long line or is in use?**
- **How is transmission of results from the polling places accomplished?**
  - 1) Do the results get transmitted to the State or to the local board?
  - 2) How many people can transmit at once and does the process work?
  - 3) If it does work, has this been "stress tested" and has this been done in a statewide process or only in a countywide implementation?
  - 4) What are the ramifications if this transmission of data does not work as planned?
  - 5) What contingencies are in place to mitigate any problems?
  - 6) Are efforts underway to acquire external resources to assist in correcting any problems? If yes, who/what are they and why has this not been communicated to the LBEs?
- **How will we get the results uploaded to a website quickly?**
- **Modeming: There was discussion that all DS200s will be equipped with a modem.**
  - 1) Are we going to modem results from our precincts?
  - 2) Is this optional?
  - 3) Will this be another supplemental budget item?
- **As stated in the DS200 operator's manual in the Online Library, the election definitions are loaded by ES&S based on State requirements. We have the following questions:**
  - 1) Who determines what the election definitions are? We are under the assumption that the State of Maryland **never** has had a vendor do these things. This appears to be a departure from the norm for the State.

- 2) Are we going to have the ability to redo definitions if they are incorrect at the state or local level?
  - 3) Are these definitions going to be state or local specific? This process needs to be clearly defined to all stakeholders.
- **The memory stick compartment should be tamper taped during L&A and the judges should not have to open that compartment until the end of the night when they run the totals on the machine.**
    - 1) Is this correct? If so, great. We won't have to worry about them putting the memory stick in the wrong slot or turning the machine off by mistake.
    - 2) If not, we should think about how we will prevent the "close polls" button from being pushed accidentally.
  - **BMDs – are these to be stored on shelves? In their cases? On carts?**  
Again, we need to know so we can design how our warehouse space will be used for this system.
  - **Since purchasing/using kiosks is dead, what are we using to stand the BMD upright for Early Voting and Election Day?**
    - 1) Is the BMD coming in a case with the TSX legs on it, or are we placing them on tables? This must be vetted immediately.
    - 2) **What is the process for "daisy chaining" the BMDs during early voting?**
    - 3) On Election Day, are we simply placing BMDs on tables as we did with the VIBS units in our former configuration?
    - 4) Does either scenario above meet ADA requirements?
  - **If we only have one BMD per precinct what do we do if it breaks down?**
  - **Is the DS200 deemed to be ADA compliant (screen and ballot feeder seems to be too high for a person in a wheelchair to see it properly)?**
  - **What percentage of paper ballots will we be receiving for the Primary and General elections?**
    - 1) Is it still going to be the three ballot maximum for spoiled ballots?
  - **In the interest of line management during Election Day, what is the policy regarding a voter getting a paper ballot vs. using the BMD?**
    - 1) Is the voter going to be given a choice?
  - **Why are we not using the same procedures for Early Voting as we do on Election Day?**
    - 1) If the voter is only being offered to use the BMD at Early Voting, why are we not offering paper ballots?

- 2) For Election Day if we are giving the voters an option of "paper" or "plastic" why wouldn't we do the same procedures for Early Voting. This will cause confusion and concerns from the voters.
  - 3) How do we handle the concerns?
- **How are ballots going to be handled post-election for Election Day?**
    - 1) If the ballots are coming back the night of Election Day, what are the impacts/risks associated with:
      - (a) Election Judges
      - (b) Election Staff
      - (c) Transportation
      - (d) Chain of Custody
      - (e) Scheduling
      - (f) Budget
    - 2) Can the ballots stay locked in the ballot bins, which will be locked in the polling place carts until delivered back to the local boards by the trucking company after the election? Would this constitute a "secure" process for the ballots?
    - 3) Is a decision on this issue affected by the post-election audit?
  - **For Early Voting, do the ballots (activation cards) come back to LBEs every night?**
    - 1) If they do, how do LBEs account for having 500 on a scanner and only having 200 voted ballots in their polling place? Same goes for VAC cards. Our interpretation is that **everything** should stay in the Early Voting Center for the duration of Early Voting.
  - **Ballots: Early Voting – Where feasible, bring the voted ballots back each night.**
    - 1) If we are to use the BMD's for Early Voting, then the heavier paper ballots won't be a factor for Early Voting.
    - 2) One ballot bin per Early Voting site might be enough for most LBEs – but then how many of the BMD ballots will fit into one Ballot Bin?
  - **Ballots: Election Day – Bringing the voted ballots back may pose a challenge for some precincts.**
    - 1) Will consideration be made to have "LBE designees" bring these items back to the office at the end of the night instead of having judges do this?
  - **Who determines what the settings and configurations are for the DS200?**
    - 1) Are the voters going to be prompted at the DS200 for both undervotes and overvotes?
    - 2) When are these settings & configurations going to be determined?

3) Are the LBEs going to have a say in this process?

- **What is the process for handling the zero reports and totals reports on Election Day and Early Voting? Will they be rolled into the compartment like our previous configuration? Will the processes be different for Election Day and Early Voting?**
- **IF THE FONT SIZE CANNOT BE INCREASED, SHOULD WE PROVIDE MAGNIFYING GLASSES FOR THE JUDGES AND WATCHERS TO READ THE RESULTS? The font seems pretty small.**
- **We are concerned about taking the equipment out on demonstrations. We have no guidelines or procedures to tell voters how the process will work or how it will be handled. It's very frustrating to have this equipment and not be able to answer questions about how the voter will be using it on Election Day or Early Voting and if the procedures are going to be different we have to explain why.**
- **Why are we putting more responsibilities on the Election Judges -- a lot of them will not be able to do the things that you are asking. What do we do then?**
- **When will a final LBE warehousing document be complete?**
  - 1) Is the warehousing document a "live" document that may change due to changes in equipment and allocation?
  - 2) How will these changes impact local budgets?
- **When will the *Conducting the Election Guide* be complete? Please provide a date.**
- **Back-up Plan? - Is there one? If so, what is it?**
  - 1) If we only have 8 BMD's for our largest early voting site, will we also be using paper ballots?
  - 2) Line wait times will be an issue that we will not be able to work around if we can't have a 1 for 1 allotment of equipment for Early Voting (as compared to our previous configuration) and/or we don't have paper ballots to offer the voters who don't want to wait for a BMD.
- **Delivery and pick-up. Currently there are items the Chief Judges pick-up and bring back.**
  - 1) Will this list change?
  - 2) What will/can be delivered to the precincts by the trucking company?



- Will we still be screening absentee and provisional ballots for voter intent, and if so does having a different standard for “what constitutes a vote” cause a problem when comparing ballots that are scanned on the DS200 in a polling place and what is scanned during the canvassing process?
- **Same-Day Registration (SDR):** We are interested in the “ease” of which this process will work at the early voting sites. We will of course have staff on hand at each site each day, but our judges are still going to have to deal with same-day registration at the check-in table.
- **WHAT IS THE SDR PROCESS AND WHEN WILL IT BE PROVIDED TO THE LBEs? Is there an active committee for same day registration, and if so, will LBEs be involved in the decision making process?**
  - 1) Does same day registration change the Absentee Process?
  - 2) Does same day registration change the provisional process for Early Voting? Does #2 Provisional reason code go away?
  - 3) Is the application only for the 8 days of Early Voting?
  - 4) Will MDVOTERS match the pollbooks?
  - 5) If this is only happening during Early Voting, what is to prevent someone from coming to the office (if the “lines are too long”) and requesting same-day registration?
  - 6) Does the 21 day rule apply in the office while same day registration is going on?
- **L&A processes and procedures. What are the processes and procedures and when will they be provided to the LBEs?**
- **What are Early Voting upload and bulk update procedures and processes?**
- **Audit/Verification – what is the process? Seems this will have to change.**
- **Are greeter judges being supplied by the State Board for Early Voting/Election Day? Who trains these judges?**

## **Regulations**

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- **When are the new voting system regulations going to be completed?** “The summer” is no longer an appropriate answer. We cannot work on a three month “window” at this late juncture in the project. It is imperative that a date is set to have these completed. **Everything we do, including the judge manual, is impacted by these regulations.**



## **Attachment A**

### **Proposed NVSR Provisional Voting Process Changes**

Maryland currently has two processes for voting during Early Voting and on Election Day. For Early Voting in the 2016 Presidential Primary and General Elections, a new process has been proposed for provisional voting. The change would eliminate using standard paper ballots and require voters to vote with activation cards and using a ballot marking device (BMD).

With the proposed exclusive use of BMDs during Early Voting, we believe this **significant** change to the provisional voting process is unwise and will cause confusion for judges as well as voters. It will also add unnecessary risks to the provisional voting process.

Issues and questions related to the proposed changes include:

1. **This new provisional voting process will require developing an entirely new training curriculum for ALL Election Judges concerning provisional voting procedures.** In addition, other judges will have to learn not only their specific new responsibilities and the processes required related to the new voting system, but a new provisional process as well.
2. **Provisional Judges will have to be trained on the use of ballot marking devices (BMDs)** in addition to their other responsibilities.
3. **Post-Election canvass procedures will have to be changed due to the use of activation cards vs. paper ballots.** Also, is there a defined process for ballots accepted in part and for the re-creation of these ballots?
4. **During Early Voting ONLY, how will "out of county" registered or unregistered voters be handled?**
  - 1) Are all Maryland polling places going to register new voters from ANY Maryland county across the state?
  - 2) Has the process to determine ballot styles for out of county registered voters been defined, since it would exclusively be done on pollbooks?
  - 3) Currently there is a defined process to determine the most appropriate ballot style to issue for out of county registered and non-registered voters.
5. **A BMD dedicated ONLY to Provisional voting will be required, since pollbook software cannot produce a provisionally defined activation card.**